**BUSINESS REQUIREMENTS DOCUMENT**

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# **Executive Summary**

This section describes what the purpose of the document is. It’s usually short, so that someone can read it quickly and decide if it is the document they are looking for.

For example:

This Business Requirements Document (BRD) outlines the requirements for the XYZ Solution project. It contains both functional and non-functional requirements, an overview of the current process, as well as the proposed process once the solution is implemented. It is used to determine what needs to be done, and as a starting point for solution design.

# **Project Description**

This section describes the project that this BRD is being written for. It may explain the purpose of the project, the current solution, any issues that are being faced, and why it’s being done.

# **Project Scope**

This section describes the scope of the project at a high level. It is kind of a summary of the business requirements, so people can read this section to understand what is being done, and what isn’t being done.

## **In Scope**

The following areas are in scope for this project:

* Point 1
* Point 2
* Point 3
* Point 4
* Point 5

## **Out of Scope**

The following areas are out of scope for this project:

* Point 1
* Point 2
* Point 3
* Point 4
* Point 5

# **Business Drivers**

This section details the “business drivers”, which are the reasons why the business is initiating this project. Why is it being done? Some common answers are:

* Improve sales revenue
* Improve efficiency in an existing system or process
* Upgrade of an older system
* Reduce time or costs in a current process
* Regulatory or legal requirement

Subheadings may be created to expand further on this. It’s a good idea to include numbers and targets in these subheadings, such as “aim to reduce cost of manual effort by $500k per year” with breakdown of how this is achieved.

## **Business Driver 1**

Explanation and information about business driver.

## **Business Driver 2**

Explanation and information about business driver.

## **Business Driver 3**

Explanation and information about business driver.

# **Current Process**

This section contains the current process that is related to this system. It’s usually a process that the business follows, that the solution aims to improve or resolve.

This can be included as either a diagram, or a list of steps. Diagrams are preferred, as they can visually communicate processes easier.

Diagrams can be done in Microsoft Visio, otherwise, you can do them in Microsoft Word.

# **Proposed Process**

This section details the proposed process, which is the process that will occur after the solution is implemented. Perhaps more volume will be handled, or some steps are removed, or several systems are integrated. This will depend on your project.

It should be in a consistent format to the Current Process above, so readers can switch between the two and see the differences.

# **Functional Requirements**

This is the main section and will detail the functional requirements of the project. The Priority table describes what each of the priorities stand for, and each section below includes the requirements

## **Priority**

The requirements in this document are divided into the following categories:

|  |  |  |
| --- | --- | --- |
| **Value** | **Rating** | **Description** |
| 1 | Critical | This requirement is critical to the success of the project. The project will not be possible without this requirement. |
| 2 | High | This requirement is high priority, but the project can be implemented at a bare minimum without this requirement. |
| 3 | Medium | This requirement is somewhat important, as it provides some value but the project can proceed without it. |
| 4 | Low | This is a low priority requirement, or a “nice to have” feature, if time and cost allow it. |
| 5 | Future | This requirement is out of scope for this project, and has been included here for a possible future release. |

## **Requirements** **Category 1 (RQC)**

The requirements in this document should be broken down by categories, to make them easier to read. This section can be duplicated for each category of your project (such as customer journey, security, data, authentication, and other main functions).

The brackets at the end of each heading indicate the acronym given to each section’s requirements, and is used to identify the section. You should change this for each heading.

For example, a section on “Authentication” may be labelled AUT, and all requirements will be labelled “AUT 1”, “AUT 2”, and so on.

Add a new number for each section by going to Insert > Quick Parts > Field. Select the “Seq” type, and give it a unique value that matches this abbreviation, such as “SEQ RQA”.

This table includes:

* ID: The unique ID number of this requirement. Has a number which changes automatically
* Requirement: The description of the requirement.
* Priority: The number value for the priority of this requirement
* Raised By: The name of the person who raised this requirement.

|  |  |  |  |
| --- | --- | --- | --- |
| **ID** | **Requirement** | **Priority** | **Raised By** |
| RQC 1 |  |  |  |
| RQC 2 |  |  |  |
| RQC 3 |  |  |  |
| RQC 4 |  |  |  |
| RQC 5 |  |  |  |

## **Requirements Category 1 (RQC)**

|  |  |  |  |
| --- | --- | --- | --- |
| **ID** | **Requirement** | **Priority** | **Raised By** |
| RQA 1 |  |  |  |
| RQA 2 |  |  |  |
| RQA 3 |  |  |  |
| RQA 4 |  |  |  |
| RQA 5 |  |  |  |

#

# **8 Non-Functional Requirements**

This section includes all of the non-functional requirements for the solution, such as processing time, concurrent users, availability, etc.

This can be filled out in a similar way to the Functional Requirements section.

|  |  |
| --- | --- |
| **ID** | **Requirement** |
| NFR 1 |  |
| NFR 2 |  |
| NFR 3 |  |
| NFR 4 |  |
| NFR 5 |  |
| NFR 6 |  |
| NFR 7 |  |
| NFR 8 |  |
| NFR 9 |  |

# **Glossary**

This section explains all of the terms and abbreviations that were used in this document, for those who are unfamiliar with them. Not everybody who reads this document will understand all of the terms, so this section is helpful.

|  |  |
| --- | --- |
| **Term** | **Explanation** |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

# **References**

This section contains links to all other places that were referred to in this document. These may include:

* Documents on shared document control systems (such as SharePoint)
* Web sites
* URLs or network locations

|  |  |
| --- | --- |
| **Name** | **Link** |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

#

# **Appendix**

This section may include any other information that does not fit in the document above. This may include:

* Details of the processes
* Analysis of existing process and benefits for the Business Drivers section.
* Any other information you might need

Beware of overloading this document with information. Preferably, any extra documents should be created separately and linked to, rather than embedding, as it is better for file sizes and version control.

# **Document History**

This section details the history of the document at each version. It’s good to know what has changed in each version, by who, and when it happened.

|  |  |  |  |
| --- | --- | --- | --- |
| **Version** | **Date** | **Changes** | **Author** |
| 0.1 |  |  |  |
| 0.2 |  |  |  |
| 0.3 |  |  |  |
| 0.4 |  |  |  |
| 0.5 |  |  |  |