To whom it may concern,

Jenny has been under my supervision here at West Valley Medical Center for the better part of 2 years and she has my full support in her application for nurse practitioner at your institution. Jenny possesses the knowledge and the ability to perform all duties required of a nurse, and she goes above and beyond to make sure patients are as comfortable as possible. She is caring, patient, empathetic, and respectful to the staff, the patients, and their family members.

West Valley Medical Center provides healthcare for all of Caldwell, Idaho therefore we deal with patients of many different ethnicities, religions, and social backgrounds. Jenny has a lot of experience managing patients, and is able to communicate honestly and convey any relevant medical information while keeping the patient calm. She is a very compassionate and respectful person, who is well trained at handling any type of situation, even when bad news needs to be delivered. Jenny shows empathy towards patients who are in pain and suffering, and she sets a good example for all the other nurses to do the same. During her time working here, Jenny has demonstrated tremendous dedication to her job and to the improvement of patient care at this hospital.

It is without hesitation that I recommend Jenny for the position of nurse practitioner at the Saint Alphonsus Medical Center Hospital. The staff and patients under her care will benefit from having her on their side. I am sad to see such a bright, talented, well-rounded nurse leave us, but I know she will continue to excel in the field of nursing wherever she goes.

Sincerely,

[Signature]
Michelle Ackerman, RN, MSN
Chief Nursing Officer
West Valley Medical Center
(208) 549-4164