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| **EMPLOYMENT HISTORY** |
| **Senior Information Technology Manager** 2013 – Present Microsoft Redmond, WA* Key catalyst & driver for an Augmented Reality co-processor architecture decision which involved cross- company teams.
* Model impacted customer satisfaction and product quality by driving key support learnings into the next version of Windows.
* Created portfolio of Microsoft's internal best practices and deployment experiences for Microsoft TechNet.
* Led walkthroughs meetings reviewing and finalizing business requirement documents with the business customer, Information Technology and testing teams.

**Project Manager** 2009 – 2013 Verizon Colorado Springs, CO* Project Management of PeopleSoft Financials ERP, Siebel SFA, Remedy ARS, and Informatica ETL application Implementations.
* Provided program and project management support for a large premier customer domestically and internationally.
* Managed the Unified Communication and Collaboration as a Service program along with several other enterprise-wide infrastructure projects.

**Lead Technician** 2007 – 2009 Verizon Colorado Springs, CO* Volunteered to put extra hours and coordinated with Project Management,
* QA teams to ensure a smooth launch.
* Worked on database schema for the inbound and outbound servers.
* Developed user interface using JSP, HTML, and JavaScript.
* Developed initial framework, designed database schema, and integrated with
* the external Element Management System.
* Code Reviews, code re-factoring, performance tuning and troubleshooting.

**Technical Analyst** 2004 – 2006 BAE Systems Colorado Springs, CO* Reviewed change documentation and release packages for hardware, software, and documentation updates.
* Converted that application into Java/J2EE based Web Start Application and deployed it to SSB's customers in phased approach.
* Served as backup to leads for any problems during testing.
* Worked with Data warehouse design star Schema, and Snowflake Schema Approaches
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| **SKILLS** |
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* Project Goals
* Data Centers
* Workflow
* Silk
* Cloud
* Cobol
* Procedures
* Business Units
* Healthcare
* Infrastructure