**Sample Use Case**

Use Case:

CHARACTERISTIC INFORMATION

Goal in Context:

Scope:

Level:

Preconditions:

Success End Condition:

Failed End Condition:

Primary Actor:

Trigger:

MAIN SUCCESS SCENARIO

1. Buyer calls in with a purchase request.

2. Company captures buyer’s name, address, requested goods, etc.

3. Company gives buyer information on goods, prices, delivery dates, etc.

4. Buyer signs for order.

5. Company creates order, ships order to buyer.

6. Company ships invoice to buyer.

7. Buyers pays invoice.

EXTENSIONS

3a. Company is out of one of the ordered items:

3a1. Renegotiate order.

4a. Buyer pays directly with credit card:

4a1. Take payment by credit card (use case 44)

7a. Buyer returns goods:

7b. Handle returned goods (use case 105)

SUB-VARIATIONS

1. Buyer may use phone in, fax in,use web order form, electronic interchange

7. Buyer may pay by cash or money order check credit card

RELATED INFORMATION

Priority:

Performance Target:

Frequency:

Superordinate Use Case:

Subordinate Use Cases:

Secondary Actors:

Channels to Secondary Actors:

OPEN ISSUES

What happens if we have part of the order?

What happens if credit card is stolen?

SCHEDULE

Due Date: