

**Key Skills**

* Conflict resolution
* Highly organized
* Training
* Data Entry

**Professional Experience**

**River Tech, IT, Jul 'XX - Current**

* Advise upper management on technical direction, project timelines and budget planning
* Apply periodic updates and security patches as needed
* Implement network solutions in line with company rules and standards
* Perform necessary VPN troubleshooting, monitoring, deployment and administration activities

**TradeLot, IT Intern, Jan 'XX - Aug 'XX**

* Assisted in executing operational strategies for hardware/software product roadmaps
* Recorded customer requests in the MTF specific web-based helpdesk and sales tracking application
* Prioritized problems and informed appropriate manager or technician when it was an urgent issue

A candidate who is an independent thinker in IT with a minimum 15 years' experience in the field who can provide installation, maintenance and design support for LAN, WAN, Firewall and Wireless technology infrastructures.

**Education**

Green Valley State

Aug 'XX-Aug 'XX

Computer Software Systems/Computer Programming

Certification

* Project Management Professional
* Loren Ipsum
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* Loren Ipsum

EDWARD JOSEPH

IT CLERK

**Contact**

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