**Jeremy Tide**

Branch Manager

123 Fake Street, City, State, Zip Code

E: email@email.com P: 000-000-0000

**PROFESSIONAL SUMMARY**

Professional bank branch manager with over 10 years of experience. Proficient in all aspects of bank management and operation, including account management, customer service, staff coordination, and product sales. Prior experience provided opportunity to supervise account growth, and in that span, savings and CD account establishment increased by over 20 percent. This is combined with exemplary service skills and thorough knowledge of the banking industry. Dedicated to effective and innovative management techniques to ensure the success of the branch.

**WORK EXPERIENCE**

**Bank Branch Manager**

March 2012-Present

* Lead staff of 20+ personnel by implementing training, engaging in proactive problem solving, and ensuring company compliance.
* Supervise staff in operations such as account management, customer service, financial operations, and other bank functions.
* Monitor all balances and deposits to ensure that all money in the bank is accounted for and the proper procedures are followed at all times.

**Customer Accounts Supervisor**

April 2010-March 2012

* Worked directly with customers to oversee account management and troubleshoot any problems that occurred.
* Opened new various types of accounts for customers, including checking, savings, business, and CD accounts.
* Partnered with customers individually to help them get the most out of their accounts and understand the features offered.

**Banking Associate**

June 2006-April 2010

* Worked at bank front counter to assist customers with various banking needs, including deposits, withdrawals, and balance checks.
* Adhered to all company standards to ensure that customers received optimal care and service while banking at our branch.
* Followed guidelines for detecting and reporting fraudulent transactions, including theft and identity impersonation.

**SKILLS**

* Excellent critical thinking capacity and application
* Adept at performing under pressure or on tight deadlines
* Strong work ethic and drive to perform
* Skilled in both written and spoken communication
* Able to work alone or among a larger group

**EDUCATION**

**Bachelor of Business Administration in Financial Management2008**

University of Hopetown

**Master of Business Administration in Corporate Banking2006**

University of Hopetown

**HOBBIES AND INTERESTS**

When I am not at work, I enjoy a range of hobbies. Perhaps the greatest of these is my passion for poker. I am quite skilled in it and other card games, and I enjoy hosting game nights for myself and my friends to practice our skills. In addition to card games, I enjoy tabletop games and role player games that allow me to explore my creative side. I also regularly volunteer to lead local Mathlete competitions for high schoolers who are interested in competitive arithmetic. This allows me to give back to my community and utilize my familiarity with statistics.