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| **EDUCATION** |  | **EXPERIENCE**  **Senior Information Technology Manager** 2020 - Present  T-Mobile Redmond, WA   * Performed technical project management on numerous IS systems to support business requirements. * Project management responsibilities for enterprise projects including software implementation and data center migration. * Complete full life cycle management along with risk management. * Promoted from Engineering Project Manager) Responsible for Enterprise PMO governance, reporting and engineering project management.   **Senior Manager** 2018 – 2020 Microsoft Redmond, WA   * Partnered closely with with Finance, Human Resources, Office Business Strategy team, and * with Engineering and Marketing leadership. * Hired team and led development, testing, foundational architecture, coding, and project * management for v1. * Risk Management and Technical Leadership for Union Bank of California.   **Systems Analyst** 2017 – 2018 Motorola Solutions Chicago, IL   * Monitored system performance to ensure fluid operations. * Monitored UNIX and NT servers and network connections. * Applied project management knowledge and expertise to gauge system performance and * assess risk. * Designed computer system forms to demonstrate project flow, and confirm software design.   **Systems Specialist** 2009 – 2017 Best Buy Chicago, IL   * Maintained knowledge in troubleshooting hardware, software, peripherals, operating * systems and internal/ external connections. * Sell personal computers Stocked Shelves Maintained work area * Greet customers Place special orders and select or locate merchandise based on customer needs Met and exceed sales goals Page * Adhere to HR policies regarding confidentiality and release of all information. * Implement Microsoft TCP/IP on NT 3.5 and 4.0. |
| **Bachelor's Degree Computer Science**  2006-2009  DeVry University Oakbrook Terrace, IL |  |
| **KEY SKILLS**   * Project Management * Financial Statements * Technical Expertise * Architecture * Customer Service * Ensure Compliance * Data Warehouse * Computer Equipment * ERP Windows |
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