**SENIOR QUALITY CONTROL TECHNICIAN RESUME**

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**WORK EXPERIENCE**

**SENIOR QUALITY CONTROL TECHNICIAN**

06/2017 – PRESENT Detroit, MI

* Performs environmental compliance inspections, surveys, assessments and abatement for Lead Paint, Asbestos, Mold and PCB’s.
* Tools and equipment within his or her possession.
* Using personal protective equipment (PPE) when required.
* Use of proper housekeeping practices.
* Working closely and harmoniously with fellow workers and customers.
* Adherence to all safety rules and regulations.
* Perform thorough quality process audits and process capability analysis.
* Perform process compliance audits.
* Conduct Product and Process FMEA and develop and implement quality plans for First Article Inspection (FAI) of new products based on customer requirements and approved departmental processes.

**QUALITY CONTROL TECHNICIAN**

01/2014 - 03/2017 Chicago, IL

* Develop and improve processes continuously through effective lean and value stream mapping experiments and application of relevant Six Sigma tools.
* Inspect, test, and evaluate completed piece parts, sub-assemblies and product for conformance to specifications and drawings.
* Understand and utilize appropriate metrology techniques.
* Verify, by audit, that the prescribed processes have been followed.
* Verify, by audit, that the quality system or plan has been followed.
* Perform capability studies and statistical analysis.
* Assist in root cause analysis and solutions to quality problems.
* Display, to the extent required to perform job functions and after reasonable training, proficiency with programs such as Excel, Word, MiniTab, AS400 and QPulse.

**JUNIOR QUALITY CONTROL TECHNICIAN**

04/2010 - 07/2013 San Francisco, CA

* Validate process capability of operations. Evaluate training procedures, curriculum, and content for effectiveness.
* Monitor and report performance indices of production lines during runs.
* Validate materials supplied on production lines are as specified for the product and validate effectiveness of receiving inspection.
* Validate calibration status, settings, and maintenance of equipment.
* Monitor and validate training records of operators on production lines and validate the adequacy and effectiveness of training.
* Plan and implement attribute Gage R&R studies and Control Plans.
* Validate product defects as reported by external and internal customers and issue appropriate rework notices. Generate appropriate corrective and/or preventive action requests for non-confirming materials, equipment, procedures, and products.
* Facilitate effective problem solving and root cause analysis as needed. Serve on internal quality system and audit team.
* Generate quality reports as needed by the Quality Manager, including trend analysis of the Cost of Poor Quality (CoPQ) and Cosmetic operator inspection efficiencies.

**EDUCATION**

**Engineer's Degree in Chemistry**

FURMAN UNIVERSITY2004 - 2009

**PROFESSIONAL SKILLS**

* Self-motivated and having demonstrated experience working with multiple internal customers and possess strong organizational and time management skills
* Excellent problem-solving skills with excellent attention to detail
* Strong communication skills both written and verbal with experience working on teams from multiple locations
* Related experience and/or training; or Equivalent combination of education, skills, abilities and experience
* Strong organizational and multi-tasking skills together with the ability to effectively manage project deliverables
* Strong reasoning skills, including but not limited to, synthesizing information, identifying problems, and developing alternative solutions