**QUALITY CONTROL SPECIALIST RESUME**

Jonathan Rollins

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**PROFILE**

A Quality Control Specialist with five years of experience within the food science industry, specializing in quality audits, food safety, and R&D. A proven track record of leading process improvement initiatives to refine production procedures and increase product quality.

**PROFESSIONAL EXPERIENCE**

**Quality Control Specialist, Learning Solutions Inc., Atlanta, GA**

August 2016 – Present

* Coordinate with the product management and development team to create quality control procedures for education products generating over $3.5M in annual revenue.
* Collaborate with customer success team to evaluate quality metrics, review customer response, perform quality audits and root cause analysis, and establish new QA protocols to prevent recurrence, resulting in a 15% increase in customer satisfaction.
* Perform inspections on products to ensure consistency with quality standards, including packaging, labeling, and product functionality.

**Quality Control Specialist, Lenero Technology, Atlanta, GA**

May 2011 – August 2016

* Supported the development of standardized quality control processes across three manufacturing sites for the production of laptops and desktop computers.
* Analyzed production issues and quality defects and coordinated with manufacturing teams to identify corrective actions and long-term solutions.

**EDUCATION**

**Bachelor of Science (B.S.) Quality Control**

University of Atlanta, Atlanta, GA September 2007 – May 2011

**KEY SKILLS**

* Quality Control
* Continuous Improvement
* Product Development
* Quality Assurance
* Manufacturing