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| **EMPLOYMENT HISTORY** |
| **Quality Engineer** FMCG Cosmetics, New York, NY 2016–   * Generated EMO reports in cooperation with GTC teams as well as issued start-up reports to the teams after the launch of new product lines. * Scheduled post-launch reviews to be conducted after 30 data points or 2 months of production (including the post-launch checklists and reports). * Manage the non-conformance program for the plant, incl. investigation and corrective action programs (CAPA). * Set up production orders and updated specifications for formulas in OPERA/SAP. * Supported the On Shelf Quality (OSQ) audits from the plant by auditing local stores.   **Key achievements:**   * Prepared the Annual Product Review (APR) for all formulas that sped up the production process by 15%. * Created 10 Quality Assurance procedures and 50+ work instructions.   **Quality Engineer** Futuristic Electronics, New York, NY2013–2016   * Monitored field-level performance and reported on the current status and potential improvements through research and root cause analysis. * Reviewed, updated and maintained all Specifications, Work Guides and SOPs to ensure quality. * Developed Key Performance Indicators (KPIs) for the quality program and prepared weekly reports on the status. * Assisted the Supply Chain functions with qualifying and monitoring outside manufacturers and suppliers. * Participate in the Hazardous Material (HAZMAT) training, certification, and Emergency Response Team program.   **Key achievement:**   * Developed and delivered initial quality training to 50+ new team members as well as sustainment training to 200+ team members. * Performed 5S and ISO audit for the company. |
| **EDUCATION** |
| BSc in Engineering Technology  Florida Polytechnic University, Lakeland, FL 2013 |
| **SKILLS** |

* Communication
* Corrective and preventative actions
* Document control
* Failure Investigations
* GMP environment
* Organizational skills
* Six Sigma
* Technical writing