**COLLEGE STUDENT RESUME**

Rebekah Warren

Electrical and Electronics Engineering Student

Personal Info

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**Summary**

Enthusiastic Electrical and Electronics Engineering junior with 2+ years’ experience working in both educational and retail roles. At Sparky’s Tools ‘n’ More, maintained a 4.93 / 5.00 customer satisfaction rating while bringing in an additional $500+ per month in upsales. Seeking opportunity to apply proven customer service skills in helping 3D Prints Is Us cement its position as market leader.

**Experience**

**Sales Representative**

Sparky’s Tools ‘n’ More

April 2020–present

* Advised customers on tool selection, earning a 4.93 / 5.00 POS satisfaction rating.
* Upsold 15% of transactions at POS, bringing in an extra $500+ per month.
* Maintained a working knowledge of over 200 products and materials.
* Trained and partially supervised 11 new employees.

**Physics Tutor**

UBB Peer Tutoring Program

2019

* Ran one-on-one tutoring sessions with 80% of students referring a friend.
* Led group study sessions with 3–10 students in each group.
* Of those students who shared their results, 66% improved by a full grade or more.
* Checked and gave feedback on 100–150 pages of work per semester.

**Education**

**BE Electrical and Electronics, University of Illinois at Chicago**

**Graduation: 2023**

* Pursuing a passion for circuit design project work.
* Volunteered part-time at the Physics Department Microscope Museum.

**Awards**

* MVP, Solar Car Challenge, 2020.
* Customers’ Choice Award, Tools ‘n’ More, Q2 2020.

**Languages**

* Farsi – native speaker
* English – native speaker

**Key Skills**

* Open SCAD
* LibreOffice Suite
* POS software
* Communication skills
* Teamwork
* Organization skills