**QUALITY CONTROL RESUME**

Frank Henderson

Warren, MI

(870) 555-0084

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**EXPERIENCE**

**Quality Control**

2013 – Present General Motors Warren, MI

* Provided ISO 9000 Quality requirement support for Company-division certification.
* Completed audits and inspections to ensure high quality products.
* Perform SPC inspection while operating assembly tools and machinery.
* Coordinated ISO-9001:2000, ISO/TS 16949 and ISO 14001 management activities, including implementation and maintenance of quality and environmental management systems.

**Quality Control Engineer**

2012 – 2013 General Motors Warren, MI

* Completed audits and inspections to ensure high quality products.
* Improved supplier performance in quality, service and price by conducting on-site workshops.
* Prepare Quality Plans, SPC Procedures and System Audit Guidelines.
* Facilitated the implementation of Production Quality Process and ISO 9002 requirements.
* Coordinated new equipment acquisition and facilities preparation.

**Sandwich Artist**

2007 – 2008 Subway New York, NY

* Complete understanding of sanitation and MSDS safety.
* Provided Customer Service Handled food preparation
* Provided customer service in a professional manner.
* Provided customer service in a fast-paced environment - Work with a Small Team.
* Closed, opened, food prep, customer service and cash register.