

Customer Satisfaction Survey

This survey has been designed to find out how satisfied you were with our service today. The results of this survey will be used to improve these services to our customers. Please be assured that your response will be held completely confidential.

Read the questions below and select the response that best describes your experience

Career Center Workshop Survey

1. How many Workshops have you attended at the Career Center?

- ☐ First Time ☐ 2-10
☐ 4-10 ☐ 6 or more

Please answer the following questions with 1=Strongly Agree, 2=Agree, 3=No Opinion, 4=Disagree and 5=Strongly Disagree

- | | | | | | |
|--|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| 2. I found the Workshop information helpful. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3. The material and/or equipment was useful and in good working order. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4. The Workshop met my expectations and goals. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5. Overall, the Workshop staff was friendly, helpful, and knowledgeable. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

6. Would you recommend this Workshop to a friend?

- ☐ Yes ☐ No

How can we serve you better? _____

Do you want someone to call you?

- ☐ No

If YES please put your name, address, and phone number on the bottom of this survey.

Name: _____

Address: _____

Phone: _____