**Customer Service Resume Objective**

**Example 1**

Dedicated customer service professional with 5 years’ experience in a fast-paced environment seeking an opportunity in a team-orientated company. Adept at handling a wide range of contact methods while accurately documenting customer issues and providing first class service with every interaction.

Track record of quickly acquiring competency in all products and transactions while readily and positively adapting to change.

**Example 2**

Energetic customer service specialist eager to obtain a position that makes full use of expertise in building customer relations.  Advanced customer service experience includes successfully implementing innovative customer programs that increased the customer base by X%.

A high level of computer knowledge and proven competency in multitasking enables optimal performance in a challenging environment.

**Example 3**

Self-motivated and resourceful customer service representative with proven competency in:

* resolving a wide range of product and service issues speedily and satisfactorily
* exceeding customer's post-sales needs with energetic follow-up.
* maintaining composure while handling challenging customer demands
* learning new processes from beginning to end

**Example 4**

Focused customer service agent looking for a new challenge in a results-driven environment. Expertise includes:

* solid experience in defining and analyzing customer requests to resolve issues accurately and quickly with high first contact resolution rates.

**Example 5**

* strong computer skills in a Windows-based environment and proven ability to learn unique software.
* confident and effective communicator who receives excellent customer feedback.
* Actively seeking a customer service position where I can optimize my problem-solving and organizational skills to contribute to increased customer satisfaction.
* Strong multitasking skills and fast learning ability ensure quick contribution to your customer service team.
* Able to effectively communicate with customers using a multitude of channels to provide world class service with every interaction.
* Recognized for proactively maintaining an in-depth knowledge of all products and promotions.
* Able to work successfully as a team member and as an individual contributor.
* Exceptional communication skills with the ability to remain calm and convincing in negative situations.
* Solid track record of analyzing product failure for problem identification and prioritization of necessary corrective actions.
* Documented increase in customer retention by delivering a fully integrated customer service solution.
* Track record of providing high quality customer-focused service using in-depth knowledge of products and processes resulting in enhanced customer retention.
* Highly resourceful customer service professional willing and able to adapt effectively to a constantly changing environment.
* Experience in working collaboratively with other departments to facilitate the best user experience.
* A creative problem-solver who is energized by dealing with a variety of challenges in a fast-paced environment.
* In-depth computer knowledge and competency in a wide range of CRM software.
* Able to swiftly and accurately collect relevant data to determine solutions to customer issues.
* Over 5 years’ experience delivering a vast range of information and services to diverse customers.
* Proven ability to grasp and apply new concepts quickly and effectively in a results-driven environment.