**PROGRAM MANAGER RESUME WORK EXPERIENCE**

**BEYOND SHELTER, Minneapolis, MN**

**Program Manager, September 20XX–present**

* Oversee a team of 10 direct and 70 indirect staff to manage a large-scale community development program consisting of 200 community events with a $4 million program budget
* Devise program goals and continually assess and align those goals to complete successful program events and objectives
* Manage the professional development and training of staff, including internal program and staff evaluations, to drive productivity and effectiveness
* Successfully organize workshops and training events for 2,000+ participants

**UNITED HEALTH GROUP, Plymouth, MN**

**Program Manager, Continuous Improvement, June 20XX–August 20XX**

* Managed scheduling, budgeting, and performance of a diverse range of continuous improvement projects with a high degree of business risk
* Oversaw a team of 15 project managers with a program budget of $12 million
* Worked closely with executive leadership to strategize innovative business processes and technology initiatives, resulting in a 47% improvement in operational efficiency
* Developed effective plans for managing and retaining talent inside the organization and for improving leadership strength