**QUALITY ASSURANCE ENGINEER RESUME**

Sofia Flores

Hartford CT

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**Summary**

A Quality Assurance Engineer with more than three years of experience with great attention to detail and a commitment to developing and implementing continuous improvement initiatives through the collection and analysis of data and converting it into actionable information.

**Education**

Green Valley State

Aug 'XX-Dec 'XX

Computer Science/Software Engineering

**Experience**

**TradeLot, Quality Assurance Engineer, Jul 'XX - Current**

* Responsible for auditing contracted manufacturers and suppliers to make sure products, components, mechanical tooling and manufacturing process meets requirements
* Lead failure investigations, conduct necessary analysis and perform corrective action for customer-related failures
* Build new reliability models to analyze the time-to-failure data, performance degradation data and field data (warranty) and estimating product reliability
* Represent quality department as cross-function team lead for product portfolios and new product development projects

**Cloud Clearwater, Assistant Quality Assurance Engineer, Aug 'XX - Jul 'XX**

* Ensured that the products meet quality and reliability requirements before they were released to consumers
* Spearheaded leading the cross-functional team (including marketing, finances, design, supply, manufacturing, warranty, etc.) in new product (NPI/NPD) process
* Completed, tracked and managed all documentation associated with directed and implied assignments

**Certifications**

* CCNA

**Skills**

* Linux
* HTML